



MEDICAL EMERGENCY FARE APPLICATION FORM

We, at Kingfisher Airlines, would like to offer our assistance to you during this difficult time.

GUEST DETAILS (Please complete one (I) form per guest)

Name (First)	Surname
Postal Address	

Home	Office
City/State	Postal Code/Zip

PNR

Note: Only Kingfisher Airlines tickets are accepted.

DATE OF TRAVEL
D D M M Y Y

SECTOR: _____

RELATIONSHIP OF PATIENT TO GUEST _____

DECLARATION: I hereby certify that the information given in this application form and in any attached documents is true and complete in every respect.

SIGNATURE OF APPLICANT _____ DATE _____

CONDITIONS OF ELIGIBILITY FOR MEDICAL EMERGENCY FARES

- Applicable to one way or round trip travel originating anywhere on Kingfisher Airlines within India.
- Tickets reflecting any carrier other than Kingfisher Airlines are not eligible.
- Applicable only when travel is due to demise or hospitalization of an immediate family member, defined as: spouse/registered partner, child, parent, siblings, Mother-in-laws, Father-in-laws.
- Refunds are based on the full economy fare and are not applicable to discounted fares.
- Travel must originate within 3 days of making the reservation/ booking the ticket(s).

MEDICAL EMERGENCY FARE REFUND

To apply for a refund, please submit this form, within 60 days after completion of travel— fully completed and signed — along with all the mandatory documents — as outlined in the 'Mandatory Documentation' section below. The forms may be submitted.

- To any Kingfisher Airlines Airport/City Ticket Counter across India.
- By mail to: Guest Commitment Team, Kingfisher Airlines Ltd, Kingfisher House, Western Express Highway, Vile Parle (E), Mumbai – 400 099 (Please allow up to 4 weeks for processing.)
- Email: carefare@flykingfisher.com
- No faxes, please.

Please note: The refund amount will be 50% of the full fare on the section amount excluding UDF & service tax wherever applicable upon receipt of all mandatory documents and provided all conditions of eligibility met and will only apply to the Kingfisher Airlines segments of the itinerary.

MANDATORY DOCUMENTATION (All documents will be retained by Kingfisher Airlines – please maintain a copy)

1. Death certificate or certificate for hospitalization from treating hospital
2. Proof of relationship
3. Boarding Pass
4. E-ticket receipt

TERMS AND CONDITIONS

- Kingfisher Airlines reserves the right at any time to change, modify, withdraw, extend or terminate this offer at its sole discretion without any prior notice and without any liability or obligation in this regard.
- The terms and conditions in this form are required to be read together with the "Medical Emergency Offer Document" which contains the details of this offer and can be viewed on www.flykingfisher.com/carefares
- To the extent permissible by local law or regulation, these terms and conditions shall be governed by and construed in accordance with Indian law and courts in Mumbai shall have exclusive jurisdiction to resolve any disputed arising hereto.